**Bookings**

Park Office

**Check in/out times**
Check in from 2:00pm, check out by 10.00am.
Late check out by prior arrangement at the Park Office or another full day's fee charged.

**Reception/Kiosk**
Office hours are 9.00am – 5.00pm. Peak season trading hours are extended and displayed at reception. If the office is unattended, please call the mobile number that will be displayed on the office door. In the event of an after-hours emergency situation call the after-hours number displayed on the office door who will direct the call accordingly.

Boom gate cards require a $20 deposit or credit card number. This will be refunded when the security card is returned. Our kiosks have limited goods for sale e.g. Bait, fishing tackle, toiletries, ice, drinks, ice creams and snack foods.

**Fees**
Casual Sites – 10% deposit required to confirm booking. Balance to be paid in full on arrival.
Peak period – All fees to be paid in full 30 days in advance.
12 month permits – All fees are to be paid in accordance with permit conditions.

**Cancellation policy**

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<tr>
<th>Peak</th>
<th>30 days prior to booking – 100% refund/credit</th>
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<tbody>
<tr>
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<td>30 -14 days – 50% refund/credit</td>
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<td>14 days or less – No refund</td>
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<table>
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<tr>
<th>Off Peak</th>
<th>2 days prior to arrival - 100% refund</th>
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<tr>
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<td>Within 48 hours – No refund</td>
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Guests are responsible in ensuring that they are familiar with the Park Rules. They are in place to ensure the safety, protection and enjoyment of the caravan park by all. The person whose name appears on the receipt is responsible for the conduct of all members of his/her group.

**Disclaimer**

Persons booking sites on the Caravan Park grounds set up their camps and use the facilities of the park at their own risk. Park Management accepts no responsibility for injury to persons and damage / loss to property.

*Thank you. We hope you enjoy your stay with us.*

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**Yanakie Caravan Park**
(03) 5687 1295
390 Foley Road
Yanakie, VIC 3960
www.yanakiecarravanpark.com.au

**Long Jetty Foreshore Caravan Park**
(03) 5688 1233
6 Port Welshpool Rd
Port Welshpool, VIC 3965
www.longjettycaravanpark.com.au

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An overview of park rules for Yanakie and Long Jetty Foreshore Caravan Parks
Vehicles, boats and trailer parking
Roadways are to be kept clear at all times. Site fees include one vehicle to be kept within the site boundary. A second vehicle may be kept with permission of park management. Limited off-site parking is available for extra cars. Speed limit within the parks is 5kmph. Onsite mechanical repairs to vehicles or boats, testing or tuning of boats is not permitted. Flushing of outboard motors is permitted at Yanakie only from 8am to 8pm for no more than one minute.

Fire Safety Requirements
Fires are not permitted between Melbourne Cup weekend and the close of the Fire Danger Period and any declared Total Fire Ban days. Solid fuel open fires may be permitted by park management subject to appropriate fire pits, fire extinguishers, water containers and consideration of the safety and comfort of all park patrons.

Gas supply/electricity
The maximum quantity of Liquid Petroleum Gas (LPG) stored on a site is 3 x 9kg cylinders in a compliance-dated cylinder. All Gas cylinders must be turned off and locked away when the site is vacant. Gas swap bottles are available from reception for your convenience. Electricity leads are not to be buried or hung in trees and neatly put away when not using the Site. For site permit holders, electrical leads are to be tested and tagged every 12 months.

BBQ
Free BBQs are available for use. After use, please leave the area as you found it, ready for the next person to enjoy. Recreation room at Long Jetty Foreshore Caravan Park is for the enjoyment of all please consider other guests when using it.

Amenities
Children under 10 are to be accompanied to the amenity areas by an adult. Laundries are provided at each park for your convenience.

Fish cleaning
No cleaning of fish within the parks and no fish offal is to be placed in the park bins.

Smoke/behavior
Quiet Time is 10pm – 8am. Please note, excessive noise, intoxication, bad language, vandalism or offensive behavior is a breach of park rules. Failure to comply may result in being required to vacate the park immediately without refund and for 12 month permit holders, potential forfeit of site.

Animals/pets
Please ensure you have completed a dog agreement (max two dogs per site. Dogs must be on a lead at all times and must not cause disturbance to other guests. Please clean up after your dog, waste bags are provided throughout the park.

Smoking
Smoking is STRICTLY prohibited in or around all public buildings or within 10 m of children's play equipment. Please dispose of all butts appropriately to prevent littering and fire hazards.

Alcohol consumption
Alcohol may only be consumed within sites. No Alcohol to be consumed in any of the parks' buildings. Local laws prohibit the consumption of alcohol in public places e.g., roads, car parks, beaches and public parks. Underage drinking is illegal in any area of the park.

Vegetation
Trees in the park are inspected regularly however; branches can fall from time to time. No responsibility will be accepted for personal property damage caused by falling trees, branches or encroaching of tree roots into 12 month permit holders' sites. If you wish to cut, saw, dig, move or displace any tree, bough, live or dead timber, wood or other material which may be in or around the park you must obtain consent, in writing, from Park Management.

Visitors
Visitors must report to the office before entering the parks. Failure to comply may lead to eviction of offenders and an official warning to the permit holder. Visitors’ cars are not to be parked on sites in the parks without permission from Park Management.

Rubbish
General campsite waste only is to be placed in bins provided. Any larger waste items must be removed from the camp site area (e.g. large boxes, flooring remnants, accessories etc.). Excess rubbish removal or site cleaning may incur a fee. Glass and aluminum cans to be placed in the recycling bins provided throughout the parks.